



# MATTHEW COLE

Senior Consultant - Quality Assurance

## PROFILE

I am a Senior Consultant with KJR, focusing on guiding customers to design, develop and implement Quality Valuable outcomes. I have delivered successful projects in diverse environments from complex Safety Critical Rail Systems to born in the cloud startups.

My experience was built as a Developer and Software Engineer delivering enterprise applications using a variety of development methodologies, practices and Microsoft's .Net technology stack. More recently I have focused on assisting and guiding customers through their change process and delivering digital transformations to guide clients in delivering the desired outcome and achieving User Value within a Quality solution.

Whilst I have not obtained ISTQB certification, my years of experience and proven ability show I have an understanding and ability to apply the fundamentals in my day to day work practices

## CONTACT

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## EDUCATION

### Griffith University

2001 | Bachelor of Information Technology  
Double Major in Software Engineering and Computer Science.

## PROFESIONAL DEVELOPMENT

### Scrum.org

2019 | Professional Scrum Master I

### QLD Government

2015 | Volunteer Management  
2015 | Sports Facility Management

### Microsoft

2013 | MCP: Microsoft Certified Professional  
2013 | MCSD: Application Lifecycle Management  
2011 | MCTS: Microsoft Exchange Server 2010, Configuration  
2011 | MCTS: Visual Studio 2010 Team Foundation Server, Administration

### K. J. Ross & Associates

2009 | Certified Software Testing Professional Foundation

## WORK HISTORY

### KJR (Formerly K. J. Ross & Associates), Senior Consultant - QA

Nov 2007 – Current

Worked on multiple client projects across a wide range of industry sectors including Banking and Finance, Healthcare, Rail and Transport, Government and Insurance helping clients to achieve high **quality outcomes** through the design and development of **innovative** solutions.

- Delivered excellent **customer experiences** by assisting, guiding and delivering quality software enhancements on time
- Raised, tracked and **mitigated project risks** and blockers as they arose
- Gathered **stakeholder requirements** and provided timeline projections to Product Management
- Reduced Code defect rates through a streamlined **testing process** designed to provide enhanced productivity with the use of automation.
- Key member of distributed team ensuring **Request for Change processes** (RFC) were efficient and effective
- Managed **change schedule** with BAU review teams ensuring **compliance** to corporate and industry standards

## HOBBIES

Rowing  
Reading  
Rugby Union

## TECHNICAL SKILLS

ADA, C, C#, VB, Ruby  
Team Foundation Server/Visual Studio  
Team Services/Azure DevOps  
GIT, BitBucket,  
Maven, Bamboo  
Load Runner, Silk Performer  
Quality Centre  
Jira, Confluence  
SQL Server, MySql, PostgreSQL  
HyperV, VirtualBox, VMWare  
Windows Azure

## CAPABILITIES

Load/Performance Testing  
Risk Assessment  
Test Planning/Strategy/Execution  
Release Management  
Test Management  
Defect Management  
Change Management  
Agile Methodologies  
DevOps Processes  
System, Functional & Unit Testing  
Stakeholder Management  
Time Management  
Problem Solving

## SOFT SKILLS

Leadership  
Coaching, Mentoring  
Change Management  
Communication  
Team Co-ordination

## Radio Frequency Barcode Systems, Software Engineer

March 2005 – Nov 2007

**Collaborated** with client representatives and business users, to identify and resolve business workflow issues. Worked on and oversaw each phase of the Software Development Life Cycle (SDLC) **analyzing** requirements **communicating** with developers, and vendors to create unique solutions.

- Conducted **knowledge management** sessions on process optimization and quality management
- Implemented **Business Change Process** with customers to consume new technological solutions
- Delivered **Warehouse Management** Solutions into client sites increasing pick and delivery **efficiencies**, reduced order delivery errors by 30%
- Provided advanced Hardware and Software **support** for remote clients